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Overseas Service



Good Conduct



Army Achievement



Key Skills

Motivational public speaker

Meeting Facilitation

Business acumen, experienced Entrepreneur

Innovation and Adversity transformation

Systems and Pattern thinking

Future focused

Sought after Leadership Coach

Trusted advisor

Mental frameworks for clarity and action

People transformer

Employee Engagement, Leadership Development

"Rather than seek meaning in your work, strive to BE the meaning in your work."

[linkedin.com/in/themiracleworker](https://www.linkedin.com/in/themiracleworker) ∞ [youtube.com/ahill2828](https://www.youtube.com/ahill2828)
themiracleworker.wordpress.com

Vision: Powerful leaders who create prosperity for their opponents, not their destruction

Mission: To prove that cooperation beats completion in the marketplace

Career Achievements

- Highly regarded leadership advisor, coach, mentor and motivator.
- Coached high caliber leaders including senators, generals and non-profits.
- Over 20 years of experience in hands on and leadership roles.
- Assembled and led a global Infrastructure Support team of 20+ people.
- Led and managed team of fifteen responsible for supporting Best Buy Website.
- Implemented Best Buy website monitoring 2 years ahead of industry standards.
- Created Client Server support in the Data Center 3 years ahead of Gartner Group.
- Created an innovative and simple support transition methodology using ITIL.

Boards, Committees

2014	MINNESOTA LEADERSHIP ACADEMY
2014	UNITED HEALTH GROUP, VETERAN VOLUNTEERING COMMITTEE
2024	TWIN CITIES HABITAT FOR HUMANITY
2013	STELLAR IMPACT INTERNATIONAL
2010	BEYOND THE YELLOW RIBBON BLOOMINGTON
2009	THE WHOLE LEARNING SCHOOL
1990	MUSCALA CHEMICAL HEALTH CLINIC

Employment History

2013 to present	OPTUM, SR. SYSTEMS MANAGEMENT CONSULTANT
2009 to 2013	DEED, WORKFORCE CENTER; JOB ADVISOR TO VETERANS
2007 to 2009	ACTION COACH , SR. BUSINESS ADVISOR /CONSULTANT
2004 to 2007	CLIENT: BEST BUY; ACCENTURE, OPERATIONS ANALYST
2000 to 2004	BEST BUY, INC.; OPERATIONS CONSULTANT
1998 to 2000	BEST BUY, INC.; DOT COM OPERATIONS MANAGER
1998 to 1998	OPUS GROUP OF COMPANIES; IT DIRECTOR

Highlights

- Coaching:** Gently shifts other's perspectives through the Socratic method.
- Leadership:** 15 years leading technical projects from concept to completion.
- Experienced:** 20+ years – medical device, manufacturing and service industries.
- Team Leadership:** Led a global, multi-cultural team of 20 IT support professionals.
- Managing:** Skilled at managing national budgets, resources and relationships for multiple projects.
- Planning, Scheduling:** Managed complex, cross functional, multi-vendor schedules and timelines.
- Collaboration:** Highly competent at building relationships between business and technical teams in matrixed environments.
- Managing Communications:** Coordinated between multiple stakeholders and senior management.
- Managing Risks:** Adept at managing technology risks and adapting resources.
- Change Agent:** Skilled listener, ensures others identify positive personal wins in change.
- Influential:** Builds personal trust relationships with executives and stakeholders.
- Visionary:** Highly skilled at leveraging disadvantages into assets for the enterprise.
- Perspective:** Champion of the enterprise point of view to team members and customers.
- Business Acumen:** Successfully launched 3 small businesses; real estate, executive coach.
- Emotional Maturity:** Helps others find positive outcomes in conflict.
- Multi-Faceted:** Creative thinker, adept at systems, strategy, process and structure.