

Network and Security Engineer

themiracleworker.wordpress.com • [linkedin/in/themiracleworker](https://www.linkedin.com/in/themiracleworker) • Phone: (612) 819-1803 • alan.hill@srkinc.com

Key Skills

Large Scale Data Center Operations

Network & Client Server Operations

ITIL Certified

NAC'ed

Business Analyst

System Monitoring

System Integration Planning, Transitions

Multitier Architectures

Multi-Million Dollar Project/Operating budgets

Education

Northwestern Electronics Institute
AA Electronics, 1989

Univ. St. Thomas
Mini-MBA®, 2007

Benchmark Learning
ITIL Foundations, 2014

Fissure
Project Management, 1999

"Alan has been a tremendous help in wading through all of this. He's been invaluable."
Scott Merritt

"You made a great first impression with NGIS that you will lead their efforts to a successful "supportability" outcome." Mike Styba

ALAN HILL

Experienced Large Enterprise Network and Security Engineer

20+ years progressive IT Infrastructure experience. Experienced with a variety of Client Server technologies and networks in the following industries; Global Healthcare, Finance, Insurance, Manufacturing and Retail. NAC and ITIL certified, familiar with Palo Alto and Cisco Firewalls. Security+ and Palo Alto certifications in progress. Military Veteran.

Experience

Optum	Sr. Systems Management Consultant 2013 - Present
DEED	Veteran Representative 2009 - 2013
ActionCoach	Sr. Business / Leadership Coach , 2007 - 2009
Accenture	Business Analyst / Project Manager , 2004 - 2007
Best Buy	Business Analyst / Project Manager , 2000 - 2004
Best Buy	Dot Com Operations Manager , 1998 - 2000
Opus	IT Director , 1998 - 1998
Dahl Consulting	IT Consultant , 1997 - 1998
Nellcor	IT Manager , 1996 - 1997
H. B. Fuller	Network Engineer , 1994 - 1996
DataServ	Network Consultant , 1992 - 1994
HCI	Service Manager , 1991 - 1992

Technology Summary

Network: AT&T VPN, F5 (Big IP), SANTA / SATAN (security vulnerability test tool), Sam Spade network analysis tool, CiscoWorks LAN Management Services, **Watchguard Firewall, Cisco PIX, CiscoWorks**, Leased lines (T1, Fractional T1), Frame Relay, ISDN, Advantis VPN, **Sidewinder Firewall, WellFleet Routers**, Cabeltron, Bay Network (hubs), **HP OpenView Sniffer**, Software AG's Protocol analyzers, **Network General Sniffer**, HP Advisor

Client Server: Windows Server (NT - 2003, IIS), Novell Netware, Intel Managewise, Unix, Linux (Red Hat), HP UX, AIX, Microsoft Systems Management Server, Windows Remote Access Server, Veritas, Active Directory Server, VMWare, Windows Cluster Server, Compaq Insight Manager, Arcserve, Cheyenne, Retrospect (tape backup), Microsoft Mail Server

Monitoring: HP Openview, SiteScope, Business Service Manager

Teamware: SharePoint 2003/2007, Groupwise, Lotus Notes

Midrange, Mainframe: CICS/TSO, IBM Tivoli (workload scheduler), IRMA, Ideacomm, Walker Richard Quinn and Wollongong, SAA Gateway Telalert, XMatters, Loadrunner, Visual Source Safe, Norton Disk Repair, AAT&T Definity (PBX), MS-DOS, Polycom & PictureTel, Saber LAN workstation (SW inventory), Softrack (software metering), Intel LAN Desk, Remote LAN Node

Awards

3 *Bravo* awards for collaboration, Optum, 2015
Extraordinary Employer Support Award, ESGR, 2013
Reach For Excellence, DataServ, 1993
Achievement Medal for performance, US Army, 1986